

Energy Partners



New-Mac Electric Cooperative

Your Touchstone Energy® Partner 

Should I use a space heater or turn up the heat

Drafty room? Before reaching for your space heater, consider whether it's better to plug it in or simply turn up the thermostat.

Space heaters are designed to warm small, targeted spaces — not your entire home. If you find yourself relying on one often, it may be time to address your home's energy efficiency.

Fix efficiency first, then supplement with a space heater

Improving your home's efficiency helps it retain heat, reduces drafts and reduces your energy use. Many solutions are affordable and DIY-friendly, such as:

- Seal air leaks. Use caulk and weather stripping around windows and exterior doors to prevent drafts.
- Add insulation where it matters. Attic insulation has the biggest return on investment, and loose-fill insulation is an affordable option.
- Check your heating system. Schedule regular service for your furnace or heat pump. If it's outdated or struggling, it could be time for an upgrade. Check with your utility for potential rebates and incentives.

- Use programmable thermostats. These can help reduce energy waste by heating only when and where needed.

Once your home is sealed and insulated, a space heater can be used to increase comfort and warm specific rooms, like a home office or bedroom, without turning up the heat for the whole house.

A space heater is like a ceiling fan; it can improve comfort in a small area, but it's not a whole-house solution.

Use space heaters efficiently:

- Heat only the room you're currently in.
- Close doors to keep heat contained.
- Choose the right size — too small and it won't warm you; too big and it wastes energy.
- Check manufacturer sizing guides.
- Use a heater with a thermostat and timer to avoid overheating the room or wasting electricity.

See *Safety* page 3



Here are some space heater safety tips:

- Only use them as the manufacturer recommends
- Do not leave them unattended
- Give them space: remove any flammable items within 3 feet
- Plug them directly into outlets; don't use an extension cord
- Consider using a dedicated circuit to avoid overload
- Keep children and pets away from space heaters at all times
- Turn them off before you leave the room or go to sleep

Learn more at: 

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Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of and related to the cooperative.



New-Mac continues rebate program

Bill-credit rebates for qualified appliances offered

New-Mac Electric is excited to continue its energy-efficiency rebate program into 2026. Co-op members still have the opportunity to receive rebates on dual-fuel air source heat pump & ductless mini-splits, smart thermostats, heat pump water heaters, ductless mini-split heat pumps, ground-source heat pumps, and electric vehicle charging stations. These rebates are designed to encourage energy-efficient purchases that not only help the environment, but also bring long-term savings through energy conservation.

To qualify for a rebate, a rebate form must be completed on our website, proof of efficiency must be provided, along with a copy of the purchase receipt within 90 days from the purchase date. Once approved, the rebate will be applied as an energy credit on a future New-Mac bill.

For any questions or clarification about the rebates and their eligibility requirements, please contact Tamara in the Member Services Department at 451-1515.



New-Mac Electric 2026 Rebates

DUAL-FUEL AIR SOURCE HEAT PUMP & MINI-SPLIT (DUCTLESS)

- must be submitted within 90 days of purchase
- system must carry a minimum HSPF2 rating of 8.1 as verified by AHRI
- limited to a max 10 ton residential per facility
- limited to a max 50 ton commercial per facility
- new equipment only
- for residential or commercial customers

SMART THERMOSTAT REBATE

- must be submitted within 90 days of purchase
- not to exceed 50 percent of total cost
- must be ENERGY STAR rated
- for new construction or replacement of a non-ENERGY STAR unit
- limit two per address

HEAT PUMP WATER HEATER REBATE

- must be submitted within 90 days of purchase
- not to exceed 50 percent of total cost
- minimum UEF for a heat pump style water heater is 2.2
- must be ENERGY STAR rated
- must be a 40-gallon tank or larger
- for new construction or replacement of unit below .9 efficiency
- limit two per address

DUCTLESS MINI-SPLIT HEAT PUMP REBATE

- must be submitted within 90 days of purchase
- new system equipment only
- system equipment cannot be equipped with electric auxiliary heat
- must carry a minimum SEER2 rating of 15.2 as verified by AHRI
- for residential customers only

GROUND-SOURCE HEAT PUMP REBATE

- must be submitted within 90 days of purchase
- must be at least 19.1 EER water-to-air first tier for closed loop and second tier is for open loop systems with an average rated EER efficiency of 23.1
- water-to-water first tier is for closed loop systems with average rated EER of 18.1 and the second tier is for open loop systems with an average rated EER efficiency of 22.1
- must provide documentation of Manual J load calculation
- \$150 per ton is available if only the indoor unit needs replaced
- 10 tons or more must be pre-approved
- must meet minimum insulation requirements (R-38 for ceiling. R-13 for walls)
- indoor unit must have at least a 3 EER improvement over the old unit
- for residential customers only

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feeling chilled?

HEAT YOUR SPACE SAFELY

1. Keep flammable items at least 3 feet away
2. Place on a flat, level surface
3. Make sure the cord is not frayed or cracked
4. Plug it directly into an outlet
5. Follow all instructions and use models endorsed by a reputable testing lab
6. Do not use an extension cord or power strip, which can overheat
7. Do not use around small children or pets
8. Do not use one with a damaged plug or prongs

Safe Electricity.org

*Safety

Stay safe while staying warm: Place the heater on a solid, flat, nonflammable surface — never on carpets or rugs.

- Plug the heater directly into the wall outlet. Never use extension cords or power strips.
- Keep children, pets and anything flammable, such as curtains or bedding, at least 3 feet away from the heater.
- Choose a heater with built-in safety features including
 - Overheat sensor.
 - Tip-over shutoff switch.
 - UL, ETL or CSA International certification label.
- Never leave a space heater unattended, especially around children or pets.
- Turn off the heater when you leave the room or go to sleep.
- Unplug it when not in use to prevent electrical hazards.

Safety Tip

Heating equipment accounts for 13% of home fires. Place a space heater on a hard surface and make sure clothing, papers and other combustible items are at least 3 feet away from the heater.

Safe Electricity.org

Co-op receiving scholarship applications until April 1

New-Mac Electric Cooperative is now receiving applications for our 2026 College Scholarship Program.

This marks the eleventh consecutive year in which New-Mac will be awarding one scholarship to a high school senior in each of the 10 area school districts.

In order to be eligible to receive one of the scholarships, a student must be a senior at one of the following high schools: Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City, Sarcoxie, Seneca or Wheaton. The applicant's parent(s)/guardian(s) must be member(s) of New-Mac Electric Cooperative, and the applicant must have a cumulative minimum 3.0 GPA. Immediate family members of New-Mac employees/board members are ineligible.

A total of 10 scholarships will be awarded. Each scholarship will be in the amount of \$500 and will be non-renewable. One scholarship will be awarded to a qualifying student in each of the 10 schools listed above. The scholarship

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2026 College Scholarships

must be used at an accredited college or university, and the winner must become a full-time college student, beginning in the fall of 2026.

For complete guidelines and the application, visit newmac.com, see your school guidance counselor, or call Tamara in our Member Services department at 417-451-1515. **The application deadline is April 1, 2026.**



Unclaimed patronage available for former members of New-Mac Electric

Names listed are former members of New-Mac Electric who have unclaimed past patronage with the Cooperative. You must contact the New-Mac office at 417-451-1515 within 60 days in order to claim your property. Properties listed fall within a defined monetary range. For an extensive listing of all unclaimed patronage, visit our website at new-mac.com. More names will be published in upcoming issues of this newsletter.

ADKINS, ALLEN & LYNETTE
ALLEN, PENNY D
ALLEN, RICHARD L & DEBBIE
ANDERSON, ROBERT E & LENORA BELLE
ANDERSON, TINA
ARNER EST, DANIEL L
ARNOLD, BOB L
BAILIE, RONALD G & LOUISE F
BALEY, JOHN A
BALMAS, JACK
BARNARD, GLENN & MARY F
BARNES, CHRISTOPH KENT
BATSON, GARY D & LORI A
BAUGHER, KATHLEEN
BEAL, JOHN R & TAMMY A
BIGGERSTAFF EST, CHARLES E
BILYEU, JAN P & LYNETTE R
BLEVINS, JIMMY D & MARGITTA E
BRIDGER, NICEY
BROWN EST, PAUL & OPAL
BUCHANAN, JOHN & DIANNA L
BULLARD, MARTY K & BARBARA S KING
BURCH, LORA S
BURLINGAME, JOHN E
CAMPBELL, CRAIG & TRACI
CARTER JR, MILBURN
CHASE, JEFF & TAMMY
CLEAVELAND, DENNIS J & JANET A MITTAG
CLOSE, DEREK & CANDY
CONWAY, CARL L
COOKERLY EST, JAMES VAN & MARY BETH
CORNWELL, JOHN L & BONNIE M
COTTRELL, JONATHAN W & SUSAN L
COULTER, ANDREW
CROSBY, DERRICK L & MELINDA D
CROSS, AMOS M

CUPPETT JR, THOMAS & CHERYLE
DAVIS, KEVIN & TONYA
DC ENTERPRISES OF NEOSHO
DIXON, LARRY J & ANOLA MYERS
DUMOND, JAMES
DUNCAN FARMS
DURHAM, JOHNNIE
EDENS, CHAD
ELLIOTT, JASON
ELLIS, JOSHUA J
EMBREY, NINA
ETIENNE, PAUL & LINDA
EVANS, RON
FILSINGER, JENEAN
FISHER EST, MARJORIE J
FORD, CHRIS & MARY
FOSTER EST, SHERI F
FOSTER, MIKE & MARY
GEASLAND, FRANK H
GETTING JR, DOYLE O & SANDRA L
GIBBS, HARLEY F & DARLENE
GILBERT, DAVID & CINDY DAVISON
GRIPKA, THOMAS J & KATHY M
GROUNDS, DORIS K
GTE TELEPHONE OPERATIONS
HAGELE, RICHARD & VICKIE
HALBROOKS, JANIE
HALL JR, CARL J
HALL, KATHERINE D
HAMMOND, DOLLY
HANKINS, CLAIRLEE
HASKINS, JESS & HAZEL
HAYES, KERRY
HERBERGER, ADRIAN L & BILLIE L
HERBERT, KIM & SUSAN
HESTER, JACK & VICKI
HIGHFILL, BRIAN & BECKIE
HILTON, THURMAN & MARY
HODSON, MIKE & TANIA
HOOVER, TIM A
HOWARD, ERIC & DANA
HURLEY, STEVE & AMY
JANIK, ELIZABETH M
JANSEN, BRIAN & BELINDA
JASUMBACK, MARIE
JOHNSON, LOUIS & GWENDOLYN
JOHNSON, OSCAR & NETTIE MAXINE
JONES, JOHN
JONES, TERRY M
JONES, THELMA L
JUBALA, TIMOTHY & TAMMY POWERS
KENDALL, J K & RITA L
KENNEDY, JERRY
KIMBROUGH EST, MAXINE

KING, REBECCA R
KNIGHT, CLAUDE
KRUSE, JAMES F & KAREN S
KUHL, SUSAN
LANG, EDWARD H
LATSHAW EST, CLARK & JUNE
LAY, GARY & JUDY
LEACH EST, CARL W
LEACH, TOM & JODY
LEWIS, HAL C & VIVIAN
LEWIS, JAMES G & BEVERLY A
LEWIS, JAY
LOCKHART, BARBARA F
LONG, KENNETH E & ROSELLEN G
LOURENCO, ARMAND & LINDA
LOWE, PATRICK & SHERRY
LUEB, NADEAN
MANN, JACK C & HELEN R
MARSHALL, JAMES & DORIS I
MAYE, GEORGE E
MCGARRAH, ROSEMARY
MCGEE, EVELYN
MCGEHEE, RICK
MIDDLETON, SAM & RUTH
MILLER, TED L
MONTGOMERY, STEVE & NANCY
MOORE, LUETTA
MOORE, REBECCA
MOORE, RUSSELL & BRENDA KAY
MORGAN, SHANON & DARYLA
MUSSER, JERRY G & MICHELLE R
NAGLE JR, GERALD PAT
NATHANSON, JACOB
NEUMANN, TIM & HEIDI
NORRIS, TERRY
NUTTING EST, J R
OAKLEY, JACK R & BEVERLY E
OLSON, ROBERT & CAROL
ORLER, BARBARA
O'SHEA, BART
PALMER, DENISE
PATRICK, WAYNE & SUSAN
PAUKSTYS, R B & HESTER
PERCIVAL, PAUL A
PETTRY, MARK L
PHILLIPS, ANTHONY DAVID & CARRI
LYNN
PHILLIPS, JOSEPH F
PIECHNIK, KENNETH & HOLLY
POCKRUS, BILLY J & BETTY B
PURDY, BETTY L
RADDER, DANIEL J & DONNA J
RATLIFF, RAY & CHARLOTTE
REED, JACK

RENFRO, L E & PAULA
RENTFRO, JERRY
REYNOLDS, TRAVIS & MISTIE
ROBIN, DON
ROBINSON, HAROLD F & SANDRA SUE
ROGERS, AMY MICHELLE
ROTHERMEL, MICHAEL & BRIGITTE B
BODLE
ROUGHTON, FRANK & GINA
SANDERS, SAM & SUE
SEE SR, RONNIE V
SEREIKA, JANICE
SHAWGO, ARLENE H
SHERMAN, DAVID A & MARYANN H
SHERRILL, SCOTT & JACEY
SHERWOOD, SABRINA R
SINCLAIR, NANCY
SINOR JR, BEN & MICHELLE E
SISSELL, JAMES M & IRIS J
SMIRNOFF, LINDA
SMITH, C W
SMITH, EDWARD W
SMITH, PERRY
SMITH, THOMAS A & MELISSA
SNOW, DONALD & JOHN LANNON
SPENCER, SPENCE W
STAHL, DEBORAH R
STOLPE, CONLEY
SULLIVAN, SANDRA
SUMMERS, ANDY & SAMANTHA
THOMSON, JULIE A
TILLOTSON, GARY & DONNA
TOWNSEND, BOBBIE
TRACY, SHARON
ULMER, DONNA JAN
VANSKIKE, C ALLEN
VINYARD, STEVEN G
WADE, HENRY & WANDA
WALDROP, BILLY & REBECCA
WALKER, JENNY
WALKER, SHANNON B & RENEE C
WEBSTER, RODRICK
WEEKS, ORE & MARTA
WHITED, CHARLES KEVIN & BETTY JO
WILKINS, MARCUS L & BRANDY
WILLIAMS, GERALD
WILSON, DAVID B
WILSON, DON & BONNIE
WILSON, MARY E & TERESA J
WITT EST, FRANCIS L
WOODWARD, DON E & COLLEEN
WRIGHT, MERLE D & WYNONIA S
YOCUM, CLAUDE & LINDA

Management Team:

CEO/General Manager - Stan Irsick
System Engineer - Jeff Crites
Manager of Billing Services - Josh King
Manager of Marketing - Mark K. Rakes
Operations Manager - Jeremiah Taylor
Controller - Marti Wiley

Main Office:

P.O. Box 310 — 12105 East
Highway 86
Neosho, Missouri 64850

District Office:

9 Mustang Lane
Anderson, Missouri 64831

Phone: 417/451-1515

Fax: 417/451-9042

Outages & Payments:
844/971-1078

Office Hours:

Neosho — 8 a.m. to 5 p.m.
Anderson — 8 to 11:30 a.m.,
12:30 to 5 p.m.

Board of Directors:

District 1 - Bruce Youngblood
District 2 - Tim Short
District 3 - Richard Leavens
District 4 - Beryl Kennedy
District 5 - Billy P. White
District 6 - Paul Sprenkle
District 7 - Dewey Allgood
District 8 - Jason Ruddick
District 9 - Jamey Cope