

Energy Partners

A monthly look at the happenings of and related to:



New-Mac Electric Cooperative

Your Touchstone Energy® Partner

The New-Mac website gets a fresh new look

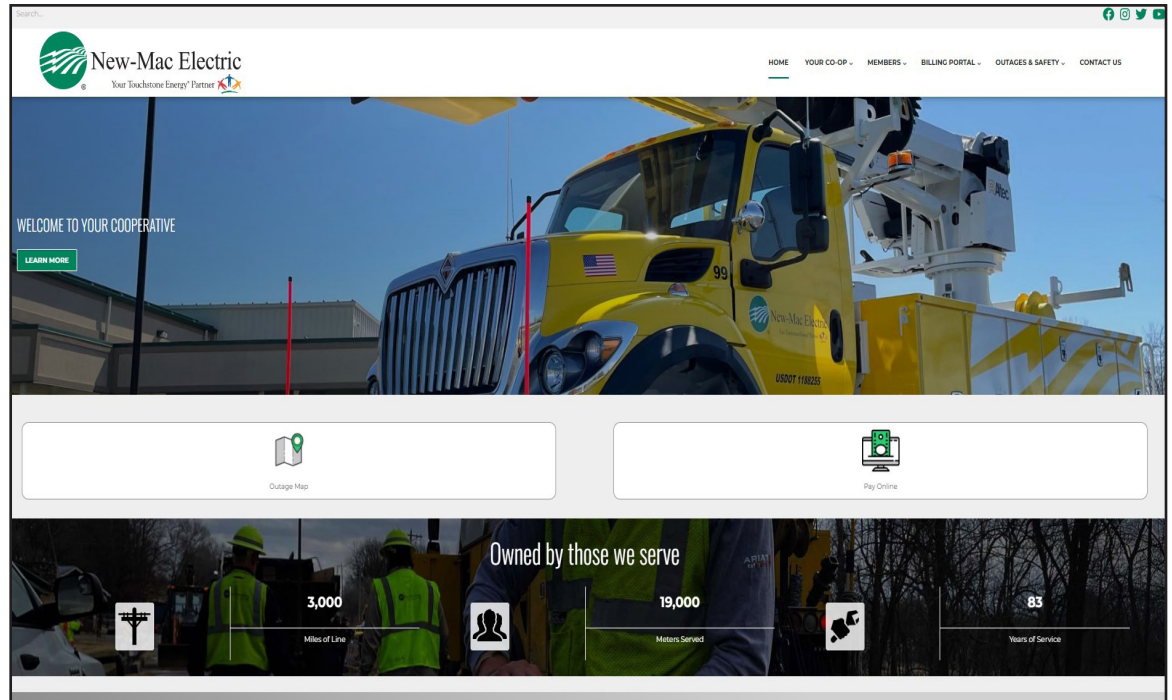
Newmac.com redesign is user friendly and convenient

Any visitors to the New-Mac Electric website will experience a new, refreshed look.

While over the years the old website was praised with positive reviews of its easy-to-use layout, hopefully the same can be said about this new design.

In addition to the new configuration, several new functions have been implemented. One of these new functions allow members to fill out paperwork online to start, stop and transfer their service.

This will allow our billing department to get the ball rolling in an effort to eliminate the need for an office



New-Mac Electric’s website, newmac.com, has a new look and feel to start 2023. The new design is easier to navigate, and still offers all the same features you were used to along with much more.

visit, making it more convenient for all members.


Newmac.com is a secure platform that all members can trust when filling out personal information.

The new website also has the capability

for members to apply online for rebates. All rebates are listed with the qualifications under the “MEMBERS” tab, along with printable forms for those that prefer to mail or bring their application by the office.

See Website, page 3

Available Rebates



WINDOW AIR-CONDITIONING REBATE

WINDOW AIR-CONDITIONING UNITS - \$50

- must be submitted within 90 days of purchase
- not to exceed 50 percent of total cost
- must be ENERGY STAR rated
- limit one per address
- service where installed must use 6,000 kWh per year
- for residential customers only


[REBATE FORM](#)

[APPLY ONLINE](#)

Visit the “Rebates” page on newmac.com to see what is available. Members now have the option to fill out their application online.

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New-Mac Electric Cooperative
Your Touchstone Energy® Partner

Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.

Plan ahead

Any plans of additions or upgrades on your property should include New-Mac in the early stages.

Contact the engineering department about any project that will require additional electrical service. Calling New-Mac early will not only expedite the process, but it could also render money saving advice.

Contact the engineering department at (417) 451-1515.

Assistance is available

If you are having a problem paying your New-Mac account, please call us to make arrangements. Please don't disregard paying your bill. There are programs and options (such as budget billing) designed to assist you. So, please give us a call at 451-1515 or (800) 322-3849.

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM / EMERGENCY ASSISTANCE

Jasper County (417) 781-0352
McDonald County (417) 845-6011
Newton County (417) 451-2206

Outage reporting

To report an outage, have your map number (location number) ready and call 451-1515 or (800) 322-3849.



What to expect with Levelized Billing

Most folks would agree that it's easier to budget for something when you know what to expect. However, electric bills, due to the heating and cooling of homes, are prone to fluctuation and consequently are somewhat unpredictable.

Well, if that fluctuation is something you could do without, New-Mac offers a payment option which evens out the peaks and valleys of energy use. Through a process called Levelized Billing, each month your bill is based on an average of your electric bills over the previous 12 months.

Levelized Billing consists of 11 equal payments and one adjustment payment per year. Since household usage typically varies from year to year (due to weather, improvements, additions, etc.), the twelfth payment is used to make up the difference between the estimated usage and the actual usage.

Most residential members with a good credit history are eligible for this program. Participants also must have at least 12 months of billing history at the location to be put on Levelized Billing.

If you would like to take advantage of Levelized Billing, fill out the form at left and send it in with your payment or visit newmac.com to get started. If you want to get this program implemented by March, the form needs to be turned in by February 19. Otherwise, your Levelized Billing will begin as soon as possible, depending on when the form is received.



If you'd like to get started with Levelized Billing, fill out this form and send it in with your payment. If you send it in by February 19, your Levelized Billing will start with the bill you receive in March.

Net metering is an option for members

The process of connecting a small (100 kW or less) wind turbine or solar power system to the electric utility grid is called interconnection. The Missouri law "Net-Metering and Easy Connection Act" specifies rules for interconnecting and providing credits for excess generation supplied to the grid. New-Mac Electric has an Interconnection Application/Net Metering Agreement based on this Act, which also addresses safety, power quality and insurance recommendations.

For more information regarding net metering on the New-Mac Electric system, contact our Member Services Department at 451-1515.

New-Mac Electric Cooperative logo and text: 'LEVELIZED BILLING AGREEMENT', 'Levelized Billing agreement between New-Mac Electric Cooperative, Inc., of Neosho, Missouri, and: Name, Address, City/St./Zip, Phone #, Email, Account #, Location #', 'Levelized Billing consists of eleven equal payments and one adjustment payment per year...', 'Levelized payments will be based on your anticipated usage...', 'This is to request Levelized Billing at the above location upon the following terms:', numbered list of 6 terms, 'Signature Date' fields, and a scissors icon at the bottom.

Website

Continued from page 1

In addition to all those new and exciting capabilities, newmac.com also has resources for members interested in solar and finding out if it is right for them. New-Mac always encourages members to reach out to the Members Services department before making any decisions on solar.

Members are now encouraged to visit newmac.com and use the new solar calculator, read the ten steps you should take before installing solar and learn the questions to ask a solar contractor.

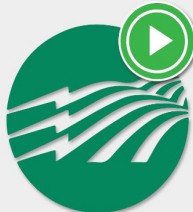
Other than convenience, it is also a hope that newmac.com can be used as an educational platform. Another new addition to the co-op's website is the New-Mac blog where tips and stories on how to be safe around electricity will be available.

The new safety portal is also a resource for anyone to read everything from why right-of-way is so important, generator safety, our school safety program and fun activities for kids in the "kids' corner".

Of course, newmac.com offers you much more. It's a great resource for learning all things regarding your cooperative, ranging from our service area, to our management team, to the 7 Cooper-

Start, Stop or Move Your New-Mac Service

Whether you're moving within our service areas, stopping service with us or starting service as a new member, follow the options below.



Start Service

Start your New-Mac membership for the very first time.

START SERVICE



Stop Service

Stop service if you're moving outside of New-Mac service area.

STOP SERVICE



Transfer Service

Stop service at your current address and start it at a new one.

TRANSFER SERVICE

STEP 1	STEP 2	STEP 3	STEP 4	STEP 5
<p>Step 1</p> <p>The substation is energized but a main distribution line is damaged near the substation, leaving most members without power. All repair start with the main line. A large number of members (shown with orange arrows) will have power returned once the main line is fixed. All other repairs would be pointless until this line is restored as it feeds all the other lines.</p>				

Newmac.com has many new features including the application to start, stop and transfer service (above). Below, members can read the last six Energy Partners online and (at left) learn more about the restoration process.

NO RATE INCREASE PLANNED IN 2023

January 2023

Inside This Issue:

- Youth Tour/CYCLE
- Rebates for 2023
- 'be prepared'

READ HERE

Principles to our history. The last six Energy Partners are all available on the new site.

It is the desire of New-Mac leadership that this new website will be a trusted platform for all members. From billing forms to kid safety activities and learning more about what is going on at your cooperative, the wish is that this will bring us closer to the membership we serve.

Co-op receiving scholarship applications until April 14

New-Mac Electric Cooperative is now receiving applications for our 2023 College Scholarship Program.

This marks the eight consecutive year in which New-Mac will be awarding one scholarship to a high school senior in each of the 10 school districts.

In order to be eligible to receive one of the scholarships, a student must be a senior at one of the following high schools:

2023 College Scholarships

Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City, Sarcoxie, Seneca or Wheaton. The applicant's parent(s)/guardian(s) must be member(s) of New-Mac Electric Cooperative, and the applicant must have a cumulative minimum 3.0 GPA. Immediate family members of New-Mac employees/board members are ineligible.

A total of 10 scholarships will be awarded. Each scholarship will be in the amount of \$500 and will be non-renewable. One scholarship will be awarded to a qualifying student in each of the 10 schools listed above. The scholarship must be used at an accredited college or university, and the winner must become a full-time college student, beginning in the fall of 2023.

For complete guidelines and the application, visit newmac.com, see your school guidance counselor or call Zane in our Member Services department at 417-451-1515 or 800-322-3849. **The application deadline is Friday, April 14, 2023.**

Unclaimed patronage available for former members of New-Mac Electric

Names listed are former members of New-Mac Electric who have unclaimed past patronage with the Cooperative. You must contact the New-Mac office at 417-451-1515 within 60 days in order to claim your property. Properties listed fall within a defined monetary range. For an extensive listing of all unclaimed patronage, visit our website at newmac.com. More names will be published in upcoming issues of this newsletter.

AHRENS, MARJORIE
 ANDERSON, JEANETTE
 BAKER, EVERETT & MARGIEE
 BALL, JERRY & BARBARA
 BARKER, MICHAEL EUGENE
 BARNARD, GLENN & MARY F
 BAUER, NORMA
 BELK, MIKE
 BLACK, AMANDA ROSE
 BLEDSOE, JANET
 BLEVINS EST, SHANON
 BOOTHE, RICHARD & HELEN
 BOYCE, CURTIS & RITA HERNANDEZ
 BROKHAUSEN, KENNETH L & ALICE
 BROWN, ROBERT W
 BROWN, SHAWN R & CARRIE
 BRUCE, MARTIN W
 BURR, TRUMAN
 CARTER, JEANNIE
 CAULFIELD, THELMA Y
 CAYLOR, BRIAN & MICHELLE
 CENDROSKI, PATRICK
 CHANDLER EST, DENNIS J
 CHOUKLINE, SERGUEI
 COMBS, RENA
 COOK, JOHN & KATHY
 COUK, R A & NORMA
 CROAN, DONALD L & SUE
 DANLEY, RAYMOND A & TRINA L
 DEES, HAROLD LANCE & VALENCIA JUNE
 DIENHART, TIMOTHY A & MIRIAM R
 ECKMAN, MELINDA S
 EHLERS, ANDREW & STACI
 EZELL, KENNETH & LARK
 FREEMAN, BYRON L & LISA B
 FULLER, WESLEY & LOIS D
 GALLAHUE, MICHAEL & STEPHENIE
 GILBERT, GARY & DELORIS
 GONZALEZ, AURELIO & MARIA HERNANDEZ
 GOODWIN, KEVIN & TINA
 GRACE FAMILY FELLOWSHIP
 GRAY, REGINALD
 GREENWELL, KEVIN E & LINDA M
 GTE TELEPHONE OPERATIONS
 GUAJARDO, JOAQUIN & STEPHANIE
 HALL, STEVE A
 HAMMETT, CHRISTOPH A & FRANCES A
 HANCE, J R
 HANSEN, EDWARD A & JANET E
 HARRELL, STEVE & PAULINA
 HARRIS, ANGELA K
 HARRIS, BEATTA M
 HARRIS, PATTY SMITH
 HELMS, ROBBIE E & KADEE L

HENRY, CHRISTOPH & TERRI
 HOLDEN EST, VIRGIL & BETTY A
 HOOVER, ROGER L
 HOUTART, JERRY & CAROL
 HULBURT, CARROLL W & TAMMY S
 HULL, RONNIE L
 IVIE, DONALD L & SUSANNE
 JENNINGS, JERRY L & KATHERINE
 JOHNSON, OSCAR & NETTIE MAXINE
 KANE, STEVEN PAT & SHARRON
 KESSINGER, RANDY & TERESA
 KICK, BRIAN & CORY WAGNER
 LANDMARK FARMS
 LANGSTON, TODD & RHONDA
 LAVOICE, MARGE
 LESTER, DEAN & AIMEE
 LEWIS, HAL C & VIVIAN
 LOCKHART, BARBARA F
 LYGGEN, PALMER D & VERNA M
 LYONS, TERRI
 MACKEY, JIMMY & JANE ANN
 MARTIN, RAY E
 MARTIN, TOMMY SCOTT & ANGELA
 MARTINEZ, SHERRY K
 MCCAIN, KIMBERLY K
 MCCOY, JOHN W
 MCGARRAH, ROSEMARY
 MCGAHAN, MARINDA
 MEYER, TONYA
 MOFFETT, JAMIE
 MOSS, ALVAN & JESSICA
 MULLINS, NORMA
 MYERS, TIMOTHY L & JOANNA G
 NEAL, KAREN M
 NELSON, JUDITH L
 NUTT JR, ROBERT J
 PALMER, LETITIA B
 PARKS, BEVERLY I
 PARSONS, CARL & REBECCA
 PATTON, SAM
 PEAK, PHIL & KATHY
 PEREZ, XOCHITL & ABELARDO ARREDONDO
 PETTRY, MARK L
 PIERCE, LORA J
 PORTER, MIKE
 POWELL, ELIZABETH
 PROCTOR, ILENE
 PUTNAM, STEVE
 REMMER, HERMAN & WANDA
 RICE, ELMER J
 RICE, ROBERT B
 RICHARDSON, DOT
 RIGGS, KEVIN & CONNIE
 ROBBINS, TRINA
 ROGERS, R R
 SCHERER, PRISCILLA
 SCHULZ, HAROLD R & B LOU
 SEIFERT, LELAND & HILDA
 SELF, BRADLEY GENE & JANELLE LAUDERDAL
 SILVEY JR, HENRY DAVID & MARSHA R
 SINOR JR, BEN & MICHELLE E
 SKINNER, JERRY & BARBARA
 SLINKARD, L BRYAN & ANGEL M
 SMITH, JIMMIE K
 SMITH, RAMEY & ROBIN
 SNOW EST, JAMES FRANK & LILLIE ANN
 SNYDER, BILL & ROBIN



New-Mac Electric Cooperative

Your Touchstone Energy® Partner

Main Office:

P.O. Box 310 — 12105 East Highway 86
 Neosho, Missouri 64850

District Office:

9 Mustang Lane
 Anderson, Missouri 64831

Telephone: 417/451-1515 800/322-3849

Fax: 417/451-9042

Pay-by-Phone: 855/874-5348

Office Hours: Neosho — 8 a.m. to 5 p.m.
 Anderson — 8 to 11:30 a.m., 12:30 to 5 p.m.

Or visit us online at
www.newmac.com

Management

CEO/General Manager..... Stan Irsik
 System Engineer Jeff Crites
 Executive Assistant Linda Crosby
 Manager of Billing Services...Josh King
 Manager of Marketing Mark K. Rakes
 Line Superintendent Jeremiah Taylor
 Controller Marti Wiley

Board of Directors

District 1 Bruce Youngblood
 District 2 Tim Short
 District 3 Linda Poor
 District 4 Beryl Kennedy
 District 5 Billy P. White
 District 6 Paul Sprenkle
 District 7 Maurice Mailes
 District 8 Jason Ruddick
 District 9 Jamey Cope

Services Provided to Members

Automated Phone Payment
 Autowithdrawal Payment
 Green Power
 Levelized Billing
 Online Payment & Usage History
 Rental Light
 Meeting Rooms Available
 Safety Programs
 Surge Protection

STEWART, EULETA
 TACKETT, RICHARD & MYRNA
 TAICLET, LARRY G & MARILYN S
 TENNISON, LOYD & LOU
 TILLOTSON, GARY & DONNA
 TRIPLETT, CHARLES & ROBERTA
 TUCKER, MICHAEL G
 ULMER, DONNA JAN
 USHER, RENE A
 VASQUEZ, SALVADOR
 WADE, JAMES O
 WALDRON, LARRY & HELEN
 WALL, DAVID H & CHARLOTTE
 WALSTON, NORA MAE
 WELCH, JAMES & SHERRY Z
 WHITE JR, BILL G & JO C
 WILLIAMS, GERALD
 WILLIAMSON, CHARLES
 WILLIS, FRED C & NELLIE
 WOODRUM, NOLAN & JULIA J
 WYER, ROBERT & CAROL
 YEAGLEY, HAROLD A & JOAN H