Issue No. 264 January 2023

Energy Partners

A monthly look at the happenings of and related to:



NO RATE INCREASE PLANNED IN 2023

New-Mac Electric does not intend to increase rates in 2023. That's big news for our membership! "We have done everything we can to diligently manage our expenses and barring any unforeseen circumstances, we expect rates to remain stable throughout the year" said CEO/General Manager Stan Irsik. "Management and the Board of Directors

always have our membership in mind and avoid rate increases if at all possible", said Irsik. In fact, New-Mac Electric has maintained its current standard rate since 2016. How long can New-Mac hold the line on rates, time will tell. The cost of natural gas, coal, fuel and transportation are some of the economic pressures that are driving up our cost for power. In spite of these

upward pressures, New-Mac Electric is fortunate in that we as a cooperative, continue to grow and prosper. It's our growth that has allowed us to offset increasing costs and keep our rates stable going into 2023. Regardless of what the future brings our way, rest assured we will do all that we can for as long as we can to keep our rates from increasing.

New-Mac Electric's annual contest sends students to Washington D.C. and Jeff City

A pair of high school juniors will win a trip to the U.S. capital and 2 more to Missouri's legislative city

When you are in high school, the last thing you want to do is write another paper, but New-Mac Electric has one for high school juniors that could lead to the trip of a lifetime.

New-Mac Electric's eighth annual Youth Tour/CYCLE Contest will send students to Washington, D.C., and Jefferson City for expense-paid educational experiences this upcoming summer. All it takes to be considered for such a trip is to write a short essay on the topic *Why coal is still a viable fuel*.

The contest is open to high school juniors in the following school districts: Carthage, Diamond, East Newton, Joplin, McDonald County, Neosho, Pierce City, Sarcoxie, Seneca and Wheaton. Home or private school 11th-grade students residing in the afore-

| New-Mac Electric Cooperative Your Touchstone Energy* Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.

mentioned districts are also eligible. Immediate family members of New-Mac Electric employees or board members are not eligible to participate.

Youth Tour is a week-long trip to Washington, D.C., sponsored by electric cooperatives from all across



the country. Delegates are selected by each co-op, grouped together with peers from their state, and then sent to the nation's capitol. Missouri will send over 100 delegates who will join approximately 1,900 from other states at our nation's capital June 12-18.

The Missouri students will see sites such as the Jefferson Memorial, Washington Monument, World War I Memorial, Smithsonian Institution, International Spy Museum and many more. Also, they will learn about the workings of our government while developing life-long friendships with their fellow delegates. To learn more about Youth Tour, visit youthtour.coop.

CYCLE stands for Cooperative Youth Conference & Leader-

Stay away from downed lines

Heavy snow, ice and wind are all capable of bringing down power lines. New-Mac would like to remind everyone to stay away from downed power lines.

Please **don't** touch, attempt to move, or drive over downed lines. Also, **don't** touch anyone who is in contact with power lines.

Always report downed power lines to New-Mac Electric at 451-1515 or (800) 322-3849.

Please don't lock us out

Remember, New-Mac Electric always needs to have access to your meter both for periodic inspections and in the event of an outage. So, make sure the co-op can get to your meter, and any existing lock arrangements with New-Mac are maintained.

Be safe, call before you dig

Digging in areas where there may be an underground electric line can be dangerous! So, before any project that requires digging, call the Missouri One Call System at 800-DIG-RITE, or you can dial 811. Please call three working days in advance.

Those who fail to make this call not only face the chance of electric shock – or even electrocution; they also will be held responsible for any repairs that may be necessary if a line is accidentally cut or damaged.

New-Mac continues rebate program

Bill-credit rebates for qualified appliances offered

New-Mac Electric is pleased to continue its energy-efficiency rebate program in 2023.

Your co-op still has rebates available for electric tank water heaters (40 gallons minimum); ENERGY STAR rated window air-conditioning units; and air, mini-split and ground-source heat pumps. In order to be eligible for a New-Mac Electric rebate, air-source and mini-split (ductless) heat pumps must have a SEER of at least 17. Ground source heat pumps must have a 19.1 EER.

Co-op members may also receive half the cost of an ENERGY STAR rated smart thermostat (up to \$50) or half the cost of a heat pump water heater (up to \$500).

The co-op hopes members will use these rebates as incentives to make energy-efficient purchases, which will bring additional savings through energy conservation. For a complete list of rebate requirements, see the chart shown at right.

In order to qualify for a rebate, New-Mac must receive a completed rebate form and copy of the purchase receipt within 90 days of the date of purchase. Members can now apply online and access rebate forms at **newmac.com** and at both the Neosho and Anderson offices.

Rebates will be applied to a future New-Mac bill in the form of an energy credit.

If you have questions about any of our rebates or their qualifications, call Zane in our Member Services Department at 451-1515 or 800-322-3849.

New-Mac Electric 2023 Rebates

WINDOW AIR-CONDITIONING UNITS - \$50

- · must be submitted within 90 days of purchase
- not to exceed 50 percent of total cost
- must be ENERGY STAR rated
- · limit one per address
- · service where installed must use 6,000 kWh per year
- · for residential customers only

WATER HEATERS - \$50

- · must be submitted within 90 days of purchase
- must have an energy rating of .9 or better
- · limit two per address
- must be a 40-gallon tank or larger
- tankless (on-demand) water heaters are not eligible
- service where installed must use 6,000 kWh per year
- for residential customers only

HEAT PUMP WATER HEATERS - UP TO \$500

- · must be submitted within 90 days of purchase
- not to exceed 50 percent of total cost
- must be ENERGY STAR rated
- for new construction or replacement of unit below .9 efficiency
- must be a 40-gallon tank or larger
- limit two per address

SMART THERMOSTAT - UP TO \$50

- must be submitted within 90 days of purchase
- · not to exceed 50 percent of total cost
- must be ENERGY STAR rated
- for new construction or replacement of a non-ENERGY STAR unit
- limit two per address

AIR-SOURCE HEAT PUMPS - \$150 PER TON

- must be submitted within 90 days of purchase
- · must be at least 17 SEER
- · supplemental heat must be controlled by an automatic thermostat
- for residential or commercial customers

MINI-SPLIT HEAT PUMPS - \$150 PER TON

- must be submitted within 90 days of purchase
- must be at least 17 SEER
- must not have electric resistant heat as a backup
- · for residential or commercial customers

GROUND-SOURCE HEAT PUMPS - \$300 PER TON

- · must be submitted within 90 days of purchase
- must be at least 19.1 EER
- must provide documentation of Manual J load calculation
- \$150 per ton is available if only the indoor unit needs replaced
- 10 tons or more must be pre-approved
- minimum insulation requirements (R-38 for ceiling, R-13 for walls)
- for residential or commercial customers

ELECTRIC VEHICLE CHARGING STATIONS - \$250

- must be submitted within 90 days of purchase
- limit of two (2) rebates per member location
- · the charging station must be new and UL listed
- the cooperative residence must be a permanent structure with a foundation on land owned by the member and electric supplied by the cooperative
- must be a Level 2 charging station

Contest

Continued from page 1

ship Experience. It is a three-day trip to Jefferson City, where more than 100 students learn about our state government, cooperatives and leadership in general. Delegates will tour the Winston Churchill Museum, Missouri Supreme Court and State Capitol. They also will have the opportunity to debate a fictional bill from the actual floor of the House of Representatives. CYCLE will take place July 19-21.

PARTICIPATION

The contest consists of writing a 400-600 word essay on the following topic: *Why coal is still a viable fuel*. All essays must include a cover sheet with the following information:

- Name
- Address
- Telephone number
- Email address
- Parents'/Guardians' names
- School
- Word count of essay

Essays should be sent to: Youth Tour/CYCLE, New-Mac Electric, PO Box 310, Neosho, MO 64850. Or, they can be emailed to zberner@newmac.com with "Youth Tour/CYCLE" in the subject line. All essays must be received by March 10, 2023.

Finalists will be selected from

the essays and interviewed by a panel of judges at New-Mac's Neosho office. The top two winners will attend Youth Tour, June 12-18, in Washington, D.C. The third- and fourth-place participants will take part in CYCLE July 19-21 in Jefferson City.

If you have additional questions about the contest, call our Member Services Department at 417-451-1515 or 800-322-3849.





Above: Missouri's 93 electric cooperative delegates pose for a picture outside the Lincoln Memorial. Below: delegates observe the Vietnam Veterans Memorial. To the left: New-Mac delegate Emma Harper explores George Washington's Mount Vernon.



Co-op reminds members 'be prepared' this winter

Our winter has been anything but mild so far in Southwest Missouri. So, New-Mac encourages you to always be ready for winter's worst. Please keep the following items on hand, and be prepared:

- Flashlight (with extra batteries) and candles.
- Battery-powered radio.
- Bottled water and non-perishable food items.
- Manual can opener.
- Extra medicine and baby items.
- First-aid supplies.
- Back-up heating source NEVER use a charcoal grill to cook or heat inside!
- Fire extinguisher and smoke detector.

New-Mac also reminds everyone to never approach downed power lines as they may be energized.

In the event of outages, New-Mac members should have their map number (location number) ready and call 451-1515 or 800-322-3849. Don't assume that someone else has already called for your area.

During extended outages, customers can get updates on the restoration efforts by checking our website, **newmac.com**, and through local media outlets.

If you are on social media, updates will come right to your computer or smart phone by liking our Facebook page, www. facebook.com/NewMacElectric or by following us @ NewMacElectric on Twitter. Please DO NOT report outages through social media, as it is not monitored 24/7. Outages must be called in to our dispatch.

Unclaimed patronage available for former members of New-Mac Electric

GROVES, JAMES

Names listed are former members of New-Mac Electric who have unclaimed past patronage with the Cooperative. You must contact the New-Mac office at 417-451-1515 within 60 days in order to claim your property. Properties listed fall within a defined monetary range. For an extensive listing of all unclaimed patronage, visit our website at newmac.com. More names will be published in upcoming issues of this newsletter.

AHRENS EST, VESTA ANDERSON, BRIAN J & LORI M BALDWIN, BETTY BALMAS, JACK BARTON, JAMES & ROSHANDA B OLEMAN BAUGH, KENNETH D & IDA MAE BEASON EST. GEORGE W & MODESTA L BILYEU, JAN P & LYNETTE R BLAIR, MIKE & NINA BLEVINS, JIMMY D & MARGITTA E BLUE, GERIANN BORCHARDT, NANCY LORAINE & KENNETH R **AREHART** BRAZEAL, DON O BRICKER, JACK H & DONNA C BRIDGEFORD, LEO & RAMONA **BROWN, CARY & VICKY** BUCHANAN, LINDA BURLESON, WILLIAM BURTON, DAREN & KIMBERLY R CARLSON, ARTHUR N & ESTHER C CASTOR EST, CLYDENE CLANTON, DAVID CLARK, CALVIN & ABBY CLARK, ROBERT A & JUANITA A COOKERLY, JAMES VAN & MARY BETH COTTRELL, JONATHAN W & SUSAN L CRANDALL, ANNA CROSS, CARL D & JANET L HATTEN DAUGHERTY, JACK L DAVIS, JAMES G & NANCY A DEINES, GEORGE & SHIRLEY DEVRIENDT, EVELYNE DIXON, LARRY J & ANOLA MYERS DUNCAN, SHANE & JOLEEN BALL EDENS, TROY ELDRIDGE, BILL & JUDY **ELLIOTT. JASON** FERGUSON, VICTOR W & BETTY L FISHER, ELDON J FISHER, LYLE W & ELLANOR R FITZJOHN, CRAIG & BARBARA FLAHERTY, PATRICK A & DOLORES R FORDE, DAN FREEMAN, PHILIP K & LAURA FULKERSON, STACEY FULLERTON EST, DIXIE L GENZER, GERALD G & JOYCE A GERMAN EST. DAVID B

GILSTRAP, LAUREL & SUSAN

GREENE EST, MARGERIE C

GRANDFIELD, RW

GROUNDS, DORIS K

GOODEN, RONNIE & GINGER LOPEZ

HAGEE, CLYDE L HARRISON, LYN & JILL HARTLESS, ROBERT HATFIELD, ROBERT M & JOAN ELLEN HAWLEY, JENNY HEAD, DEBRA E HECKMAN. NIKOLE HEIMAN, CHARLES D & KACY M LEE HEISKELL, CHARLES T & NANCY A HOWARD, JOSEPH H & JILL M HUMPHREY, ORIE & DONNA IGOU, SHARON JANIK, ELIZABETH M JENKINS JR, LLOYD & SHERYL JOHNSON, LOUIS & GWENDOLYN JONES EST, LAWRENCE & LAVAUN KARLSEN, EVA KOEHLER, BARBARA KRAFT EST, LEWIS & MARIE LEEPER, VERNE A & DEBBY L LENTZ, JIMMY DALE & JUANITA LEWIS, JAY LITCH, ELDEAN E & LUWAN K LOWE, GARY & NICKI LUEB, NADEAN MALONE. RUBY MARTIN EST, BOBBY L & MINNIE MARTIN, MICHAEL K MASON, DAVID L & PENELOPE C MCGHGHY, GARY G MCGRAW. ARLENE MCLAUD, CLIFFORD A MESSER, BERTIE MESSER, MONTIE J & BERTIE MIDDLETON, WILLIAM & JENNIFER ALLMENDINGER MIDOUX, ALBERT A & SHARON KAYE MILLER, JEFFREY MILLS, JAMES A & PATRICIA A LEDOUX MOORE, LUETTA MORGAN, SHANON & DARYLA MORRIS, JENNIFER W MULLIN, RUSSELL WAYNE NEWTON, GERRY OLSON, RICHARD M OWENS, EDNA PAIR, TONY & JANA PATINO, JAMES & KAREN PEET EST, JACK PENDERGRAFT, MITCHELL S & CAROL E **CURTIS** PHILLIPS, ANTHONY DAVID & CARRI LYNN POLHEMUS, DAVID & BETTY PORTER-JACKSON INC POWELL, JOYCELENE PURDY. BETTY L QUALLS EST, RICHARD & MARY IRENE REEVES, WILLIAM D & NORMA RENTFRO, TIMOTHY & PAMELA SULLIVAN REYNOLDS, DEBORAH RIDENOUR, JIMMIE P & FRANKIE E ROBERTS. ORVAL V & BETTY J RUBLE, DORIS F SHAWGO, ARLENE H SHOBE EST, BETTY SHOLEY, RONALD & CAROLE J



Main Office:

P.O. Box 310 — 12105 East Highway 86 Neosho, Missouri 64850

District Office:

9 Mustang Lane Anderson, Missouri 64831

Telephone: 417-451-1515 800/322-3849 Fax: 417-451-9042 Pay-by-Phone: 855-874-5348

Office Hours: Neosho — 8 a.m. to 5 p.m. Anderson — 8 to 11:30 a.m., 12:30 to 5 p.m.

Or visit us online at WWW.newmac.com

Management

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eff Crites
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Board of Directors

District 1	Bruce Youngblood
District 2	Tim Short
District 3	Linda Poor
District 4	Beryl Kennedy
District 5	Billy P. White
District 6	. Paul Sprenkle
District 7	. Maurice Mailes
District 8	Jason Ruddick
District 9	Jamey Cope

Services Provided to Members

Automated Phone Payment
Autowithdrawal Payment
Green Power
Levelized Billing
Online Payment & Usage History
Rental Light
Meeting Rooms Available
Safety Programs
Surge Protection

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