

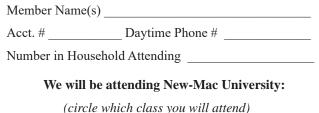
2023 New-Mac University Cooperative's free seminar series set for April

Our Member Services department is excited to kick off another year of our New-Mac University program. Your cooperative uses this opportunity to get face-to-face with those we serve.

Classes resume April 11 and 13 when students can take in the topic: "How Power Gets to Your Home & a Co-op Update"

New-Mac University is an ongoing free seminar series offered by the co-op. Each course of New-Mac University is independent of previous sessions. Participants may choose to attend whichever classes suit their interests and will not be behind if they missed other

offerings. "How Power Gets to Your Home & a Co-op Update" will be an informative look into the step-by-step process of how electricity gets to your home. In addition to the distribution breakdown, we will also explain how power is restored during an outage. This New-Mac U



NEW-MAC UNIVERSITY REGISTRATION

April 11 April 13

Cut out and send in with your bill payment

at Neosho

New-Mac NIVERSITY

Class Topics: How Power Gets to Your Home & a Co-op Update

6:30 p.m., Tuesday, April 11 @ Neosho 6:30 p.m., Thursday, April 13 @ Anderson will then wrap up with a co-op update on the new elements regarding our newsletter and solar webpage. It's our hope that this will be a perfect platform for members to ask questions in relation to any cooperative services and provide feedback.

These topics will be featured April 11 at New-Mac's Neosho headquarters. The same class will be offered at the co-op's Anderson office on April 13. Classes will begin at 6:30 p.m. at both locations.

While New-Mac University courses are always free, the co-op does ask that members RSVP so that proper accommodations can be made. The class should take no more than 90 minutes. Refreshments will be made available.

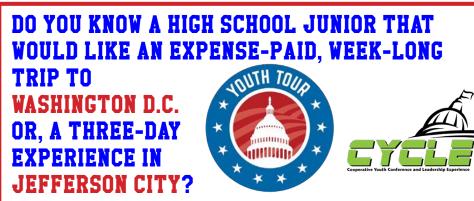
at Anderson

Members may RSVP in the following ways:

- By filling out the form (above) and sending it in with your bill payment
- By calling our office at 417-451-1515 or 800-322-3849
- Or, by visiting newmac.com and completing a simple online registration form on the NMU webpage.

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Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of, and related to, the cooperative.



Visit newmac.com or call 417-451-1515 for more info about Youth Tour/CYCLE Contest

Stay away from downed lines

Heavy snow, ice and wind are all capable of bringing down power lines. New-Mac would like to remind everyone to stay away from downed power lines.

Please **don't** touch, attempt to move, or drive over downed lines. Also, **don't** touch anyone who is in contact with power lines.

Always report downed power lines to New-Mac Electric at 451-1515 or 800-322-3849.

Please don't lock us out

Remember, New-Mac Electric always needs to have access to your meter both for periodic inspections and in the event of an outage. So, make sure the co-op can get to your meter, and any existing lock arrangements with New-Mac are maintained.

Be safe, call before you dig

Digging in areas where there may be an underground electric line can be dangerous! So, before any project that requires digging, call the Missouri One Call System at 800-DIG-RITE, or you can dial 811. Please call three working days in advance.

Those who fail to make this call not only face the chance of electric shock – or even electrocution; they also will be held responsible for any repairs that may be necessary if a line is accidentally cut or damaged.

Generator safety is important

During extended power outages, reliable backup electricity sources to keep you and your family warm are important. Generators are perfect if used correctly. To avoid serious health and safety issues for those closest to you and our linemen working to

get power restored, proper installation is crucial. Being prepared and educated is the best way for you and our co-op crews to stay safe during outages.

Generators come in a variety of sizes. They can range from 500 watts up to several megawatts of output, and run on gasoline, diesel, propane or natural gas. The size of generator needed can be determined

by totaling the wattage of the lights, appliances, devices, etc., and then add about 20 percent for the increased start-up power requirements.

A whole-house generator – one that is tied directly into your wiring – must have a double-throw transfer switch installed at your breaker panel by a qualified electrician. Without the switch, a generator can backfeed 240 volts to the transformer, where it is then stepped up to 7,200 volts and sent down the lines, creating a life-threatening situation for the linemen trying to restore your power.

The double-throw switch prevents the generator and power-supplier service from being connected at the same time. It opens one connection in order to close the other.

Portable generators (usually with wheels) are smaller and can supply enough power for necessary applications but not the whole house. These

generators also need a double-throw switch.

Another reason for having a qualified electrician hook up your generator is for the protection of everything you plan to have powered by it. Improperly connecting to the generator could damage all of your appliances, electronics, etc.

When weather threatens, generators can provide peace-of-mind, but they must be installed correctly.

Please consider the following safety tips involving generators:

- Follow the instructions included with your generator.
- Make sure your generator is properly grounded.
- Never overload the generator.
- Never add fuel while it is running.
- Never use a generator indoors.
- Always keep a fully-charged class ABC fire extinguisher nearby.
- Turn off all appliances powered by your generator before shutting it down.

Severe weather brings challenges; being prepared is how we stay safe

Providing reliable electrical service to the membership safely is New-Mac Electric's number one goal. Your cooperative is constantly performing system upgrades, maintenance and right-of-way trimming. However, severe weather, especially ice and wind, can challenge even the best of electrical distribution systems.

New-Mac reminds members to be prepared and keep the following supplies on hand:

- Flashlight (with extra batteries) and candles.
- Battery-powered radio.
- Bottled water and non-perishable food items.
- Manual can opener.
- Extra medicine and baby items.
- First-aid supplies.
- Back-up heating source NEVER use a charcoal grill to cook or heat inside!
- Fire extinguisher and smoke detector

In the event of outages, New-Mac members should have their map number (location number) ready and call 417-451-1515 or 800-322-3849. If the phone lines are busy, that likely means your neighbors are calling in, and with



hundreds of outages being reported, lines will be busy. However, please try to report your outage at least once in the event damage was isolated to a power line serving only your home.

During extended outages, members can get updates on the restoration efforts on our Facebook page, www.facebook.com/NewMacElectric, Twitter page, @NewMacElectric, and our Instagram page @newmacelectric. Please DO NOT report outages through social media. Outages must be called into our dispatch.

New-Mac also reminds everyone to never approach downed power lines as they may be energized.



Energy Partners

Unclaimed patronage available for former members of New-Mac Electric

Names listed are former members of New-Mac Electric who have unclaimed past patronage with the Cooperative. You must contact the New-Mac office at 417-451-1515 within 60 days in order to claim your property. Properties listed fall within a defined monetary range. For an extensive listing of all unclaimed patronage, visit our website at newmac.com. More names will be published in upcoming issues of this newsletter.

ADAMS, JUNE AKIN, DARREN & RENEA ALANIZ, TIFFANY ALLEN, ROGER ANDERSON, TERRI S ANDREWS, JOE R & MARY ELLEN ANDREWS, NANCY ARMSTRONG, CHARLES E AUPPERLE, BENNIE R & SONYA M BAIRD, BRYAN BAKER, DONALD E & CYNTHIA D BAKER, DOUGLAS & DEANNA M BALCER, JEROME J & CAROLE L **BANUELOS, ROY & TAMI** BARNARD, BILL BARNES, CHRISTOPH KENT BATES, CRYSTAL BATTIEST, SCOTT & VICKIE BEAUDRY, KATHY WALLEN BEAUFORD, J C & LEONA BEAUFORD, JOYCE BECKHAM, PAUL & DEBORAH BENTZ, RICHARD BERG, ALLEN BEST, CHARLES C BEVILLE, PAUL BEZDAN EST, MYRA L BONEWELL, GREG BORNHOFT, NEIL & VICKI L BOWERS, ROBERT G BOX. APRIL BOYCE, CINDY BOYER EST, CLEO GEORGE & JOSEPHINE BOYER, CLIFTON **BRAGG, MICHAEL & FRANCES** BREMER EST, GERALDINE BRISCOE EST, PAUL BROOKS, ETHEL BROTT SR, CLIFFORD **BROWN, GAROLD I & PAULINE** BUCHANAN, MARY LOU **BUFFINGTON, JAMES O BUILTA, GEORGE & CLAUDENE** BULLARD, DARRELL BURKS, RICHARD BURROW, SCOTT A BUTLER, JANET M BUTTS, NAOMI JEAN CARL, JACK W & TEMPIE CARTER EST, HERBERT E & MATTIE L CARTER. PAUL W & CONNIE J CASEY EST, CHARLES R & RACHEL CHANEY, GARY A & CINDY CHAPPELL, NORA D CHAPPLE, TRACEY L CLAPPER, CONRAD L & FREDA L CLARK, BASIL W & MELISSA A CLARK, MALCOLM

CLEVENGER EST, HARRY COLLINS EST, EARL R & NICOLE M CONNELLY, PATRICK M & EDWARD MINER COOK, MINNIE COPE, RANDALL W & PAMELA R CORNETT, LARRY & DIXIE L CORY, JOHN A & ANGELA M COURTRIGHT, KAY COX, JUDI CREASON, CHARLES L & CAROL J CRIDER, RANDALL E & LINDA S CROWE, SCOTT & SHELLEY CRUM, MARGARET CUMMINGS, JOHN & KATE DALE, CAROL D & N JOANN DANIELS, BETSY DANIELS, PAULINE DANNELLEY, HAL & CHERYL DAVIS, TIVIS B & DOLORES M DEFRATUS, WILLIAM DEVLIN, ANDY & LOU ANN DIALE, DOROTHY S DICK, JOHN DONIS, ROBERT D DOYLE, LARRY & MYRA DUCKETT, FRANCES P DURHAM, JAMES EDWARDS, IMOGENE EILAND. DAVID ELENBARGER, JESSE LYNN & KATHLEEN L BAUGHER ELLIOTT, H G ERWIN, LINDA ESLICK, BUSTER ETHRIDGE, RAY ETIENNE, PAUL & LINDA EYRE EST, JACK A FAIRCHILD EST. VIRGINIA D FANCHER, RUTH FAULKNER, EDWARD B & VENITA B FELTON, KEVIN & VICKI FERGUSON, CHESTER C & ALMA R FINK, ROBERT L & CAROLYN R FISHER, SHIRLEY L FORCUM EST, HENRY W FORCUM, JIM & CINDY FORRISTALL EST, GLENN FORTIN, JEREMY D & CARRIE M FOSTER, JAMES & FAYE MARIE FOSTER, KEITH FREEMAN, JEANNE FROGGE, JIM & SUSAN FUNCANNON, DOYLE M GARRETSON, EDNA V GARRISON, GAYLORD GASTON, DONALD R & JANET L GATES EST, JACK GEPSON, BRIAN K & BARBARA L **GIBBS, HARLEY F & DARLENE** GILSTRAP, MICHAEL & MEGAN GLAVIN, RICHARD & MURIEL GOLDEN, DANIEL L & NORMA J GOODMAN, CHARLES R & CATHY GOODWIN EST, MELVIN W GREENLEE EST, THELMA **GRIFFIN, GARY & TERRY** GRIFFITH, BONNIE D GWINN, MATTHEW HAAG, SUSAN HADLEY, CHERYL

HALL, KATHERINE D HAMM, A J HANSEN, DENNIS HAPPEL, PHILLIP & WANDA HARDER, ROBERT W HARDISTY, MARGARET HARLAN EST, J M & GRACE HARMON, DARRELL & SARA HARRIS, HOMER & BLANCHE HART, DAVID LEE HATFIELD EST, LILA A HATFIELD, BOBBY P & DEBORAH J HATHAWAY, JOHN D HAVILAND, JANET HAWKINS, MIKE HAYES, ELLIE HAYS, JULIA & BETTY HENCY, JERRINE HENDERSON, EARL HENDERSON, STEPHEN & SUSAN HENSON, TINA HERNANDEZ, JOSE R & MARGARITA HERNANDEZ, JUAN HODGE, JENNIFER HOLBROOK, LOWELL & JANICE COLLINS HOLLOWAY, WILLIAM DOUGLAS HOLM, G JASON & CHRISTY GAYLE HOUSE, LARRY HOUSTON, JUSTIN & AMBER HOWARD EST, MARGARET L HOWELL EST, SALLIE D HUDSON EST, JIM R & REBA L HUDSON, BOB & PAM HUNT, JOHN HUNT, LOYD W & JUDY K HUNTER, JAMES C HURLEY, STEVE & AMY HUTMACHER. RANDY JOE & DELLA RENEA HUTSON, MONTY & ANGIE ISBELL, JAMES L JACKSON JR, J W & DOVIE JACOBS, THURMAN & MARY V JOBANEK, LISA JOHN, C C & BETTY L JOHNSON, JOHN & TINA JOHNSON, ROBIN A JONES, CHAD & TAMMY JONES, MABEL JONES, MICHAELA JONES, RONNIE & NANCY JONES, TERRY M KAHANEK, TRAVIS & SHELBI KALMINSKI, KEITH & BECKY SCHUMANN KAUFMAN, MARK S KEENEY SR, CHARLES & CAROL KELLY, W A KESTER, CARL & RUBY KIDD, FRANKIE **KILGORE, WILLIAM & JEANNE** KINCAID, LAVERNE KING, SCOTT & ALLISON KINTIGH, ROY M & GLORIA J KIRSCHNER EST, DARLENE KNIGHT, LESA KOHLER, JAMIE & SANDY KRAMER EST, MARY D LAGERS, EDDIE & PAM LANDON LANE, JOSHUA & VANESSA PAYNE LANGRELL, JOHN R & TAMI J

See Unclaimed, page 4

Energy Partners

O Unclaimed

Continued from page 3 LASSWELL, DON L & PEGGY S LASSWELL, GLENDA K LEWIS, BARBARAA LIND EST, CARL & JUNE LINDLEY, WILBUR L & LINDA DIANE LINDO EST, BRENDA S & TOMMY W LITTLE, BETTY JOANNE LOCKE, PHIL LOGAN JR, TONY LONG, ALAN L & BOBBIE L LOVETT JR, WA & DOROTHY J LOVETT. TERRY LOWE, ADRAIN V & MARY M LUMADUE, TIMOTHY & PAMELA LYONS EST, SUMNER MALVEN, RONALD W MARIN. VICTORIA MARTIN EST, GLENNA DEENE MARTIN, S WAYNE & C SUE MARTIN, SHELIA MARTINEZ, JOE & PEARL MASSEY, CHARLES MATHEWS, WILLIS & JANE WHITECROW MAYNARD EST, FRED G & HELENE D MCBRIDE, TA & EULA F MCCONNELL, FRED & BARBARA MCFALL JR, ROBB MCMANUS, KENNETH L MEARES, BRYAN M & DORCIA E MEEK, VERN SKIP & MARY ANN MELTON, NORIE L MILES, STARLENE MILLER, FRANK MILLER, LANCE & ELIZABETH MILLER, STEPHANIE MITCHELL, SHIRLEY MOHR EST, GARY MOORE, CARL E & MARLA MOORE, R L MORGAN, BOBBY O MULLALEY, THOMAS A & LINDA K MULLINS, LLOYD MURRAY, GWEN NARAMORE, PRICE & CAROLYN NEAL, MICHAEL E NEWMAN, OMA NUNNALEY, MARY C NUTTING EST, J R OGLE, CHRIS & KATE PATTILLO, FLOYD W & BETTY J PAYNE, CONNIE M PEDERSEN, DALE A PHILLIPS, BRIAN & PAM BUSHEY PHILLIPS, JOSEPH F PHILLIPS, SARAH K PHILPOTT EST, MICHAEL G PIRES, HAZEL M PLATNER, MELISSA POULTON, RAY L & STEPHANIE PRESCOTT, GLENN S & SHERRY B PRESLEY, ROBERT & MARY L PRICHARD, EDWARD R & LAVIETTA QUALLS, TOM & JANIE RAYMO, LESTER P & EUHA VONITA REDDEN, RANDY L RENKOSKI, ELSIE M RENTFRO, JERRY REVES, BOBBIE F RICE, ROBERT F

RICHARDS EST, BRENDA S **RICHARDS. JODY & CELINA** RICHARDSON, GEORGE L **RICHMOND, BYRON & RACHELLE** RIDENOURE, JEFF & LORI RIDENOURE, ROBERT L & DONNA F RIGGS, HELEN RILEY, JAMES M & DELORI M **RIVETTE, ANTHONY & JOYCE** ROBIN, DON RODERIQUE, LEE & PATRICIA ROESLER, PETER R ROIZ, TAMMY ROLLER, JOSEPH A & VIRGINIA M ROLLER, WILLIAM & LETA RUDDICK, AUSTIN RUSSELL, O SHANNON RUTHERFORD, RUSSELL & RETA SALEE, BRADLEY S & LELA DEANN SANDERS, CHRISTINE SCHICK, KIM F SCHMIDT, MARGARET H SCHULTZ, ROBERT & MALISSA SCOTT, MICHAEL WAYNE SELLERS, ROBERT SHALLENBURGER, VICKI SHANK, STEVEN M & MELISSA SHAW, KAREN SHIPPEE, C GENE & EVALINA SHRIVER, MARVIN SILER, HAROLD DANNY & PENNY LEA SIMMONS, SCOTT SIMPSON, ED C & GABRIELE SINCLAIR, NANCY SISCO, RODNEY & VIIRGINIA SLINKARD, HELEN SMITH EST, HETTIE L SMITH, ANGIE M SMITH, BILLY L & PHOEBE A SMITH, FRANK & MARTHA SMITH, LISHA SNODGRASS, MARY LOU SOUDER. PAUL O SPENCER EST, LOUISE STANBRO, MARCUS & LAURA STEVENSON, GENE & JULIE K STILES, ROBERT STILL, BEVERLY STOGDILL, WARREN A & RUTH W STOKLAS, PEARL C STRAMEL, ASHLEY & NANCY SUGGS. VERNIE SULLIVAN, COLLEEN SZABLEWSKI, MICHAEL D & MARY E TAYLOR, KENT AUBREY TEEL, JESSE W TEVAULT, NANCY C THOMAS, THOMAS W & WILMA THOMPSON, BILLY & NORMA TRIPLE R ENTERPRISES TROWBRIDGE, LAWRENCE A & NANCY VAHLDICK, BRYAN D & TAMMY K VAN WEY, RICK & MAXINE VODRY, CLAY WADE, ROY L & GENEVA WAGNER, CHERYL WAKEFIELD, MICHAEL WALKER EST, DONNA J WALKER, ROBERT L WALKINSHAW, TOMMY & REBECCA WALL, RUDY & VELTA WALTERS, ROBERT C WATSON, JOHN A



Main Office: P.O. Box 310 — 12105 East Highway 86 Neosho, Missouri 64850

> District Office: 9 Mustang Lane Anderson, Missouri 64831

Telephone: 417/451-1515 800/322-3849 Fax: 417/451-9042 Pay-by-Phone: 855/874-5348

Office Hours: Neosho — 8 a.m. to 5 p.m. Anderson — 8 to 11:30 a.m., 12:30 to 5 p.m.

Or visit us online at *WWW.Newmac.com*

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System Engineer Jeff	Crites
Executive Assistant Lind	
Manager of Billing ServicesJosh King	
Manager of Marketing Mar	k K. Rakes
Line Superintendent Jere	miah Taylor
Controller Mar	i Wiley

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District 9	Jamey Cope

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