

# Energy Partners



New-Mac Electric Cooperative

Your Touchstone Energy® Partner 

## New-Mac members to see slight increase next month

### Wholesale power cost increase results in a minor rate adjustment

New-Mac Electric's power supplier has announced an increase in wholesale power costs beginning April 1, 2026. Consequently, New-Mac will pass a portion of the power cost increase through to our customers.

Beginning on April 1, 2026, New-Mac residential customers will see a slight increase of ¼ cent per kilowatt-hour. This ¼ cent per kilowatt-hour increase will add \$3.87 to our average

residential customer's bill with usage of 1,548 kilowatt-hours per month.

New-Mac residential customers will see their base kilowatt-hour rate go from \$0.11 to \$0.1125. The ¼ cent increase affects over 98 percent of the membership. Additional rate blocks and commercial accounts will also see upward adjustments.



### 5 Tips To GO GREEN for St. Patrick's Day

- 1. Replace your HVAC filter.**  
These typically need replacing every three months, though factors like pets, climate and system age can affect the timing.
- 2. Install a smart thermostat.**  
A smart thermostat offers convenience, savings and efficiency by adjusting the temperature based on your schedule — reducing usage when no one is home.
- 3. Cut energy use during peak hours.**  
In spring, peak electricity hours are usually in the evening. Reduce usage by visiting a park, a theater or dining out.
- 4. Upgrade to energy-efficient appliances.**  
Look for appliances that are ENERGY STAR-certified, using 10 to 15% less energy and water than standard models, according to Energy.gov.
- 5. Save energy through rebate programs for solar, battery storage or electric vehicles.**  
Check with utilities and government programs for rebates and incentives to help make these technologies more accessible.

Learn more at: 

## New-Mac offers rolling-average payment option with no “catch-up”

Most folks would agree that it's easier to budget for something when you know what to expect. However, electric bills, due to the heating and cooling of homes, are prone to fluctuation and consequently are somewhat unpredictable.

Well, if that fluctuation is something you could do without, New-Mac offers a payment option that evens out the peaks and valleys of energy use.

With our Levelized Billing program, you pay a rolling average, so your billed amount would vary from month to month, but only by a small amount. It keeps you from paying larger bills in the summer and winter months by paying a similar amount each month. Since the amount due changes monthly, this payment plan also does not require a settle-up month.

In order to enroll in this program, you must have a zero balance and have at least 12 months of billing history at your location.


For more information, call us at 417-451-1515.

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Energy Partners is a monthly publication of New-Mac Electric for the purpose of informing members of the programs, services and happenings of and related to the cooperative.



# Save money with a DIY home energy audit

## Your step-by-step efficiency guide

Want to cut costs and make your home more comfortable? A DIY home energy audit can uncover hidden energy drains, like leaky windows, drafty ducts and inefficient appliances. Identifying trouble spots now can set you up for savings and comfort year-round.

Before you dive in, grab a few basic tools: flashlight, dust mask, tape measure and something to take notes (your phone works great!). We'll start with simple, no-cost changes you can do right away, then move on to tasks that take a little more effort.

### Step 1: Adjust your thermostat

- Revisit your thermostat settings each season. Lowering the temperature at night or when no one is home is a simple way to cut costs.
- Use a smart thermostat for even greater savings. It automatically adjusts based on your schedule.
- New-Mac offers rebates on smart thermostat upgrades, check out the requirements on the website.

### Step 2: Lower water heater temperature

- Lower your water heater temperature to save money and reduce the risk of scalding burns. Some water heaters are factory-set to 140 F, but most households only need 120 F.

### Step 3: Find and fix energy vampires

- Shut off energy vampires — devices that draw electricity even when turned off. This idle load can account for 23% of your home's energy use.
- Unplug appliances when not in use and fully power down devices like computers or gaming consoles.
- Use a smart power strip to shut off multiple electronics at once — it's an easy way to stop energy waste at the source.

### Step 4: Check your lighting

- Swap out older bulbs, like incandescent or CFLs, for LEDs. They use less energy and last longer. Lighting can account for about 10% of your electric bill.
- Add dimmers or timers to cut down on wasted electricity.
- Don't overlook outdoor fixtures. Choose LEDs with features like daylight shut-off or motion sensors for even more savings.

### Step 5: Review major appliances

- Look for the ENERGY STAR label when buying new. If your refrigerator, washer, dryer or heat pump is more than 10 years old, it may be worth replacing rather than repairing. Newer appliances are more energy-efficient and can often pay for themselves in savings within a few years.

- Check your heating and cooling systems. Their lifespan can range from 10-30 years depending on the type and maintenance. If yours is older, start planning ahead for an upgrade.
- Replace air filters to keep your system running efficiently.

### Step 6: Seal leaks

Air leaks can waste 10-20% of your home's energy each year, but they're often simple to fix. Here's where to look and how to seal them.

- Check baseboards, floor edges and wall-to-ceiling joints indoors.
- Focus on where different materials meet outdoors.
- Pay special attention to windows, doors, light fixtures, plumbing and outlets.
- Use caulk for gaps around windows, doors and baseboards.
- Add weatherstripping to doors and operable windows.

### Step 7: Inspect insulation

Check attic insulation:

- Grab your dust mask and tape measure to check the depth of the insulation. It should be at least 12 inches deep, but you may need more depending on the type and your climate. Check EnergyStar.gov for recommended R-values.
- Spread insulation evenly. Loose-fill or blown-in insulation should be fluffy with even coverage, while rolled batt insulation should fit snugly with no gaps.

Inspect exterior walls:

- Check insulation by turning off the power, removing an outlet cover or switch plate and shining a flashlight into the cavity. Many homes built before the 1960s have little to no insulation, and houses from the 1960s-70s often need more.
- Call a professional to blow in insulation (from the outside or inside) if wall insulation is missing.

Don't forget the basement:

- Ensure rim joists (the area between the top of the foundation and the underside of the first floor) are well insulated in unfinished basements.
- Insulate the underside of the floor between the joists in crawl spaces.
- Add insulation to pipes and ductwork for an extra efficiency boost.



## Unclaimed patronage available for former members of New-Mac Electric

Names listed are former members of New-Mac Electric who have unclaimed past patronage with the Cooperative. You must contact the New-Mac office at 417-451-1515 within 60 days in order to claim your property. Properties listed fall within a defined monetary range. For an extensive listing of all unclaimed patronage, visit our website at [newmac.com](http://newmac.com). More names will be published in upcoming issues of this newsletter.

ADAMS, JUNE  
AGUILERA, FRANCISCO  
AHRENS EST, VESTA  
ALEXANDER, MARSHALL  
ALLEN, ROBERT L  
ALLEY, DOUGLAS & MANDY BOND  
AMELL EST, MADELON R  
ANDREWS, JOE R & MARY ELLEN  
ANGULO, SUSIE  
ARNETT, STEVE & CATIGA  
ARNOLD, TERESA J  
ARREDONDO, LIOBA R  
ATKINS TRUST, CLOTEEL  
BAIRD, BRYAN  
BAKER, EVERETT & MARGIEE  
BALCH, LUKE  
BALDWIN, CAROL J  
BALL, FLOYD  
BANKSTON, BECKY  
BARNARD, BILL  
BARNES, ANNIS  
BASS, DALE & DELORIS  
BAUER, SYLVIA A  
BAUGH, KENNETH D & IDA MAE  
BEALE, MARK J & RENEE E  
BEARD, JASON & BARBARA  
BEAUDRY, KATHY WALLEN  
BECKETT EST, MURAL & MONTA LOU  
BELFAST CHURCH OF CHRIST  
BELL, JERRY D & KARON  
BENNETT, DAVID K & TANA D  
BENNETT, KEITH & CANDACE DENEFRIO  
BENNETT, MARGUERIT  
BERGEN, COLLIN & CASSIE  
BICKFORD, CLAUDE W  
BIRD, JULIA  
BLACK, AMANDA ROSE  
BLEDSOE, JANET  
BOATRIGHT EST, WYLIE  
BODINE, MICHAEL  
BOGLE, JAMES T & RUSSELL  
BOGLE, RUSSELL & LOUBELLE  
BONEWELL, GREG  
BOOTHE, RICHARD & HELEN  
BOURGEOIS, TRACY  
BOWERS, ROBERT M & KIMBERLY S  
BOWMAN, J E  
BOYD, KEVIN  
BOYER, NAOMI  
BRADFORD, ROBERT & JERRI  
BRAGG, HERBERT A  
BRAKEFIELD, JAMES KENNETH

BRANDT, BETH D  
BRAZEAL, DON O  
BRECKNER, AGNES  
BRIDGES, LINDA L  
BRISTER, BUFORD & LUCY  
BROOKS, ETHEL  
BROWN EST, JOANN  
BROWN, CATHERINE  
BROWN, CHARLES D & GINGER C  
BUCHANAN, LINDA  
BULLINGTON, DAVID & TERRI  
BURGER, DIANNA  
BURNS, BILLY & JUDY  
BURR, TRUMAN  
BURRIS, TEEKEELA  
BURROW, SCOTT A  
BUTTS, NAOMI JEAN  
CALHOUN, C W  
CARROLL, JAMES L & MADELYN J  
CARTER, JEANNIE  
CARTER, KEVIN L & TABITHA C  
CARTER, PAUL W & CONNIE J  
CARTER, SARA J  
CARVER EST, GEORGE A & ELINOR  
JEAN  
CASADA, ELLEN & MARGUERIT E  
ROBERTSON  
CASTOR EST, CLYDENE  
CATA, PHYLLIS DEAN  
CAULFIELD, THELMA Y  
CEDAR POINT CHURCH  
CHANDLER EST, DENNIS J  
CHARLAND, ROSE ANNA  
CHASE, JEDEDIAH & BRANDY  
CHILDERS, JAMES & RACHELLE D  
WALLACE  
CHRISTIE, ROBERT A  
CLAMPITT, LUANNA M  
CLAPPER, CONRAD L & FRED A L  
CLARK EST, YVONNE  
CLARK, GEORGE V  
CLARK, LEONARD A & EDITH  
CLEMENS, PATRICK J & JANE KIDDER  
CLEVINGER EST, HARRY  
CLOUD, MONTEZ  
CLOW, DORTHA M  
COCHRAN, KARL EDWARD & FRANCINE  
COKER, CONNIE S  
COLTON, RICHARD  
COMPTON, MARK A  
COOK, MINNIE  
COOPER, JACK  
CORDELL, PAUL & WANDA P  
CORY, JOHN A  
COY EST, MELVIN & JUDY  
CREASON, CHARLES L & CAROL J  
CRIDER, R E  
CROAN, DONALD L & SUE  
CROUCH, DANIEL M  
CROWDER, GEOFF  
CUMMINGS, KENNETH W & MARY  
BEGGS  
CUMMINGS, WAYNE  
CUNNINGHAM, STEVE W  
CUSICK, CARL  
DANIELS, PAULINE  
DAUGHERTY, JACK L  
DAVIDSON, WESLEY & KATHLEEN E  
FARMER  
DAVIS, JAMES G & NANCY A

DAVIS, MORGAN & STACI ALLEN  
DE ANDA, GREG  
DEBOER, PAUL & BRIDGETTE  
DEES, HAROLD LANCE & VALENCIA  
JUNE  
DELAMATTER, WILLIAM & BETTY J  
DEMOSS, WILLIAM & ALICE  
DEMPOSEY, A M & RUBY BILKA  
DENISON, JOYCE  
DEVLIN, ANDY & LOU ANN  
DEVRIENDT, EVELYNE  
DEWITT EST, RAY  
DOBIAS, LORI  
DOBSON, ROBERT A  
DODSON, JOSHUA  
DOUTHETT, REESE & MARY  
DOUTY, JEFF & JUANITA  
DOWSE, BRAD & DESIRA  
DUCKETT EST, GLAUDINE  
DUNAWAY, RAYMOND & JOAN  
DUNN, RODNEY A & EUGENIA  
DUNSON, JOSEPH K  
DWYER, PATRICK  
EADS, RONALD S  
EATON, MARK A  
EBBS JR, JIM E & DEBBIE L  
EDIE, TIMOTHY  
ELLIOTT, RANDY & STACIA  
ELLIS EST, FRED A  
ELLIS, ROBERT & BARBARA  
EMORY, KIM  
ENGLAND, JOE & EARLENE  
ENLOW, JOHN V & MICHELLE R  
ENTZ, LINDA  
ESTEP, DANNY  
EYRE EST, JACK A  
EZELL, KENNETH & LARK  
FAIRCHILD, KELLY  
FARMER, TERRY & CAROL  
FEDIE, RICHARD D  
FERDIG, GREGORY  
FERGUSON, CHARLES D & PAT  
FERGUSON, CHESTER C & ALMA R  
FIELDS, STEVEN D  
FILIPEK, JOHN T  
FISHER, ELDON J  
FISHER, LYLE W & ELLANOR R  
FORTUNE, ROSE MARIE  
FOSTER, DAVID  
FRAD, WILFRED L  
FREEMAN, BYRON L & LISA B  
FREEMAN, JEANNE  
FREEMAN, PHILIP K & LAURA  
FULLER EST, CLAUDE  
FULLER, ANGELA  
FULLER, WESLEY & LOIS D  
FULLERTON, A STEPHEN & DONNA  
GALBRAITH, JAMES M  
GARCIA, LINDA  
GARNER, JAMES  
GARRETSON, EDNA V  
GARRETT, PAT  
GARRISON, GAYLORD  
GAW, JUSTIN  
GENTRY, GARY  
GENZER, GERALD G & JOYCE A  
GIBAS, JOHN & SUSAN  
GIRDNER, DAVID & PHYLLIS  
GLAVIN, RICHARD & MURIEL  
GOFF, WILLIAM M

GONZALEZ, AURELIO & MARIA  
HERNANDEZ  
GRACE FAMILY FELLOWSHIP  
GRANDFIELD, R W  
GRAVES, MIKE & SHIRLEY  
GREATHOUSE, DIANA  
GREEN, TRAVIS & DARBY  
GREENLEE EST, THELMA  
GREGORY, ADAM & MACHELE  
GREGORY, CAROLYN  
GRUNWALD, RONALD & GINA SCOTT  
HADLEY, CHERYL  
HAFNER, KENNETH  
HAGEE, CLYDE L  
HAGEN, CHARLES & CAROL  
HAMM, A J  
HANSEN, DENNIS  
HARRINGTON, RAYMOND  
HARRIS, BEATTA M  
HARRIS, BRYAN & GLENDA  
HARRIS, GARY  
HARRIS, ONISKA K  
HARRIS, PATTY SMITH  
HENDERSON, ROBERT E & KAREN E  
HERDLICKA, DALE  
HESS, ROBERT E & DIANA K  
HICKS, SANDRA  
HILL, JESSE & CAROL  
HIRDLER, SHANE  
HODGES, GURNEY C & STEPHANIE  
HODKIN, SHELLY C  
HOLDEN EST, VIRGIL & BETTY A  
HOLDEN, RANDELL E & MECHELE L  
HOLLAND, ALTON & PATRICIA  
HOLLAND, CHARLES KEITH & TIFFANY L  
ANDERSON  
HOLLINGSWORTH, FRANK  
HOLMAN, ROBERT R & MAURA L  
HORTON, TOBY  
HOUSE EST, JOHNNIE  
HOUSTON, JUSTIN & AMBER  
HOWARD EST, MARGARET L  
HOWARD, JOSEPH H & JILL M  
HUDSON EST, JIM R & REBA L  
HUDSON, DWAYNE A & MARCIA L  
HUDSON, MARK E  
HUDSON, WILMA  
HULBURT, CARROLL W & TAMMY S  
HULL, RONNIE L  
HUMPHREY, ORIE & DONNA  
HUNT, LOYD W & JUDY K  
HURST, DAVID L & SHELLY D  
HUTCHESON, RICKY & ETHELYN  
GRIFFIN  
HUTSELL, R DWAYNE & ELIZABETH  
ICKES, GARY R  
INGRAM, JOHN ARTHUR  
INTESSIMONE, TERRY & PAULA  
JACKSON EST, LOWELL J & ROSELEE A  
JACOBY, WILLIAM E  
JEFFREY, BARBARA D  
JENKINS, LLOYD A & SHERYL  
JENNINGS, CLAYTON  
JENNINGS, ROGER & OPHELIA RENICK  
JENSEN, GREGORY E & LANETTE  
JOHNSON JR, PAUL Q  
JOHNSON, KAREN  
JOLLY, JOY S  
JONES, MABEL

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# Energy Partners



## Unclaimed

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JONES, MICHAEL A  
JONES, RONNIE & NANCY  
JONES, TERRI L  
JORDAN, CHRISTIAN  
KAFFKA, JAMES A & RHONDA K  
KAHANEK, TRAVIS & SHELBI  
KANABLE, PAMELA  
KEATON, JUSTIN & MARLANA  
KEELER, GARY L  
KEENE, EVERETT & TONYA  
KEENER, SHEILA D  
KESTER, CARL & RUBY  
KICK, BRIAN & CORY WAGNER  
KIDD, FRANKIE  
KIDDER, JENNIFER  
KILGORE, WILLIAM & JEANNE  
KINCAID, LAVERNE  
KINTIGH, ROY M & GLORIA J  
KIRSCHNER EST, DARLENE  
KISLING, ERIC & STEPHANI  
KOEHLER, BARBARA  
KOUGH, MICHAEL & POK CHA  
LANGSTON, TODD & RHONDA  
LARGENT, DEE ANN  
LARSON, MARY  
LARSON, TERRY L  
LASSWELL, DON L & PEGGY S  
LASSWELL, GLENDA K  
LATHAM, KEVIN  
LATTY, KRISTI  
LAUGHLIN, JACK  
LEATHERMAN, TODD L  
LEE, KACY M  
LEECE, ANTHONY W & JOHNNA J  
LEEPER, VERNE A  
LEIGHTON-FLOY, KAY  
LETT, DUCE & KRISTI  
LITCH EST, ELDEAN E  
LOFTON, MERLE D  
LOHKAMP, THOMAS & SANDRA  
LONG, KATHERINE E  
MALONE, RUBY  
MAPLES, VIRGINIA  
MARSHALL, LEONARD L & FAYE  
MARTIN, RAY E  
MARTIN, ROBERT R  
MARTIN, S WAYNE & C SUE  
MAUL, SCOTT & CATHERINE  
MCAFFREY, RUSSELL  
MCCAIN, KIMBERLY K  
MCCOY, JOHN W  
MCCUMBER, BONNIE L  
MCELROY, KIM  
MCFALL JR, ROBB  
MCGRAW, ARLENE  
MCLAIN, EARL B  
MCLAIN, GEORGE L & DONNA  
MCLAUGHLIN, JOHN E & JANE E  
MCLOUD, DIANE  
MELENDY, TIMOTHY & BARBARA

MELTON, STEVEN R  
MIDDLETON, JERRY & MECHELLE  
MIDDLETON, WILLIAM & JENNIFER  
ALLMENDINGER  
MIDOUX, ALBERT A & SHARON KAYE  
MILLARD EST, BILL  
MILLER, JOHN & CHASITY ROGERS  
MINCE, JAMES C  
MITCHELL, SHANNON & YE-VETTE  
GREEN  
MOHR EST, GARY  
MONTGOMERY, BRENDA J  
MOORE, JOHN RAY  
MORAN, SHANE  
MORGAL, MARK R & SHERRI L  
MULLINS, LLOYD  
MUNCY, RICHARD R & MICHELLE  
MURPHY, DAVID R & JUDY E  
MURRAY, TOM  
MYERS, PAMELA M  
NARAMORE, PRICE & CAROLYN  
NEAL, KAREN M  
NEAL, NAOMI  
NELSON, JUDITH L  
NEWBURN, GREG  
NEWELL, RAYMOND L & LOIS A  
NEWHARD, LARRY D  
NEWTON, GERRY  
NICHOLS, CHARLOTTE  
NICHOLS, LINDA  
NICHOLSON, MARK W & CARLA L  
CHEW  
NIEWEG, WARREN & RUBY J  
NIVENS, JAMES & ANITA ETHRIDGE  
NORTON, GENE  
NUTT JR, ROBERT J  
OBRIEN JR, BART  
O'FIELD, RANDY & BRENDA  
PAGE, LEROY & WENDY  
PARSONS, CARL & REBECCA  
PATTERSON, ROY  
PAYNE, BRANDON  
PAYNE, JULIAN & SARA  
PEDERSEN, DALE A  
PEET EST, JACK  
PENN JR, RANDY W & CHRISTINA  
PHILLIPS, JOHN R & PATRICIA A  
PHILLIPS, TODD A & MISTY  
PIRES, HAZEL M  
PORTER, C W & MARY  
PORTER, ROBBY B  
POWELL, ELIZABETH  
PRESCOTT, SHERRY  
PRIEST, MELVIN & TERRI  
PROCTOR, ILENE  
PUNCHES, BRUCE & BOBETTE  
PURYEAR, FREDERICK  
QUALLS EST, RICHARD & MARY IRENE  
RAINES, BECKY  
RAPALEE, ANNETTE L  
RAY, MICHAEL E  
REDDEN, RANDY L  
REED, KIMBERLY  
REEVES, WILLIAM D & NORMA

REEVES, WILTON BOYD & BRANDEE  
REICH, JOHN C & LINNIE L MILLER  
RENFRO JR, EVERETT & STACY  
RENKOSKI, ELSIE M  
REYNOLDS, DEBORAH  
REYNOLDS, EVERETT L  
REYNOLDS, JAMES E  
RICE, ELMER J  
RICE, ROBERT B  
RICE, ROBERT F  
RICHARDS, JODY & CELINA  
RICHARDSON, GEORGE L  
RICHMOND, HARLON & WANDA  
RIFENBARK, GLENN & PATTY  
RIGGS, HELEN  
RILEY, JAMES M & DELORI M  
RITTER, NANCY L  
ROBERTS, ORVAL V & BETTY J  
ROBINSON EST, GLADYS I  
ROCKENBACH, MICHAEL R  
ROGERS, R R  
ROGERS, TONY F  
ROLLER, JOSEPH A & VIRGINIA M  
RORICK, CARMEN  
RUIZ, HENRY J  
SAMPSON, JAMES G & DAPHNE  
SANDERS EST, J R  
SANNY, VIRGIL & SHARON  
SCHELL, DOROTHY LEE  
SCHERER, PRISCILLA  
SCHMIDT, MARGARET H  
SCHMOHE, DAVID & CASSIE LINDSEY  
SCHULER, JOE  
SCHULZ, HAROLD R & B LOU  
SELF, BRADLEY GENE & JANELLE  
LAUDERDAL  
SELLERS, ROBERT  
SERVISS, WILLIAM J & LINDA FAYE  
SHAVER, ROY B & MARJORIE ANN  
SHAW, KAREN  
SHEPHERD, RUBY Z  
SHIPLEY, LARRY  
SHOBE EST, BETTY  
SHOEMAKER, JARED & MARY ANN  
SHOLEY, RONALD & CAROLE J  
SHRIVER, MARVIN  
SILER, HAROLD DANNY & PENNY LEA  
SIMMONS EST, JAMES J & PATRICIA I  
SIVIL, HURLEY & MARILYN  
SMITH EST, HETTIE L  
SMITH EST, RETA  
SMITH JR, AARON W & ALBERTA J  
SMITH, AMY  
SMITH, ROB D & BRENDA S  
MUSGROVE  
SNOOK, RICHARD A & DIANE  
SNYDER EST, REX E  
SOUDER, PAUL O  
SOUTHSIDE BAPTIST CHURCH  
SPRAGINS, RUBY C  
STEPHENS, ROBERT  
STEPHENSON, LORI  
STETINA, SAM  
STEWART, LEON & ASHLEY

STIREWALT, JOE & JUNE  
STOKLAS, PEARL C  
STOUT, CHARLES A  
STRICKLEN, JOEY & KAREN MARNEY  
STUBBLEFIELD, TAMMY  
STUDYVIN, MARY  
SULLIVAN, SANDY S  
SYRING, VENIA MANESS  
TACKETT, RICHARD & MYRNA  
TALLEY, W FRANK & ESTHER  
TAYLOR JR, ALFRED L & JANET B  
TAYLOR, LON & TAMMY  
THOMAS, CAROLYN  
THORNTON, CARLETON L & RETHA  
KAPPEL  
THULLESEN, ROBERT E & JOYCE C  
TRENARY, LIANA  
TRIPLETT, CHARLES & ROBERTA  
TRIPLETT, CHRIS & RHONDA  
TURNER, PATRICIA  
TYRELL, MICHAEL A  
TYSON II, ROGER D & ALESHA L  
URANGA EST, EMIL & WANDA  
VAHDICK, BRYAN D & TAMMY K  
VALENTINE, BRIAN & TRACY  
VAN SANDT JR, BOBBY & SHELLY  
VAN WAGNER, BRENT E  
VODRY, CLAY  
WADE, JAMES O  
WAELTZ, SHELDON & SONDRRA  
WAKEFIELD, RODNEY D & ROSEMARY K  
WALKER EST, DONNA J  
WALKER, ROBERT L  
WALTERS, ERIC J  
WASHAM, MARK & WILMA FETHEROLF  
WATERS, WALTER D  
WEINY, MARK D & LADONNA A  
WHEELDON EST, FRED H & EDNA  
WHEELER, FLOYD & MYRA  
WHITE, DIANE C  
WHITE, PATTI  
WHITE, SHARON  
WILEY, JOANNE E  
WILLIAMS, A E & MARILYN CARNELL-W  
WILLIAMS, DEBORAH J  
WILLIAMS, JOHN A  
WILLIAMS, LOIS M  
WILLIAMS, ROBERT J & PATRICIA  
WILLIAMS, TIMOTHY B  
WILLIAMS, TREVA  
WILLIS, GERALD C & SHERRI M  
WILSON, JAMES  
WOOD, HAROLD  
WOODCOCK, DENNIS  
WOODWARD, DAVID L & CHERYL J  
WRIGHT, JAMES & CHRISTINA  
WRIGHT, PEARL  
WRIGHT, THOMAS & CRYSTAL  
WUNDERLICH, GENIE  
WYER, ROBERT & CAROL  
YEAGLEY, HAROLD A & JOAN H  
ZEVNIK, PATRICIA

### Management Team:

**CEO/General Manager** - Stan Irsik

**System Engineer** - Jeff Crites

**Manager of Billing Services** - Josh King

**Manager of Marketing** - Mark K. Rakes

**Operations Manager** - Jeremiah Taylor

**Controller** - Marti Wiley

### Main Office:

P.O. Box 310 — 12105 East  
Highway 86  
Neosho, Missouri 64850

### District Office:

9 Mustang Lane  
Anderson, Missouri 64831

**Phone:** 417/451-1515

**Fax:** 417/451-9042

**Outages & Payments:**  
844/971-1078

### Office Hours:

Neosho — 8 a.m. to 5 p.m.  
Anderson — 8 to 11:30 a.m.,  
12:30 to 5 p.m.

### Board of Directors:

**District 1** - Bruce Youngblood

**District 2** - Tim Short

**District 3** - Richard Leavens

**District 4** - Beryl Kennedy

**District 5** - Billy P. White

**District 6** - Paul Sprenkle

**District 7** - Dewey Allgood

**District 8** - Jason Ruddick

**District 9** - Jamey Cope